

HOW INTEGRATED CARE IMPROVES PATIENT EXPERIENCE

Who is coming to the Primary Care Clinic?

80%

of people with a behavioral health disorder will visit a PCP at least once a year

50%

of all behavioral health disorders are treated in primary care

2/3

of PCP's say they can not get Mental Health services for their patients.

Of the top five conditions driving overall health care costs (work related productivity + medical + pharmacy cost), depression is ranked # 1



Even when Outpatient services are available, 30-50% of patient referrals from primary care to an outpatient behavioral health clinic do not make the first appointment

Clinics with A Behavioral Integration System saw...

Depression treatment in primary care had \$3,300 lower total healthcare cost over 48 months

Use of health care services decreased by 16% for those receiving behavioral health treatment, while it increased by 12% for patients who were not treated for their behavioral health care needs

COLLABORATIVE CARE IS INCREASING ACCESS FOR PATIENTS, AND REVENUE FOR HOSPITAL SYSTEMS.



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